

The Woodshed

Over the past five years, a hurricane, building maintenance and the pandemic have made it difficult for our owners to plan their vacations, arrive on schedule, cancel, or book trips. To communicate important updates with you, your board has worked closely with HGV to fund and develop a Charter Club website that will provide everyone with the latest information. During an emergency, we now we'll be able to update you with details and provide insight so that every Owner and guest can log in and view any critical information. In addition, we realize the Charter Club is a family that likes to hear and see what's happening at their vacation home on Marco Island. Now, you can log in and be updated on projects such as the model unit flooring recently completed. We'll also have pictures of familiar Charter Club faces like Eric and Paul offering their ballet surfing on the sailboat. Charter Club now offers a "No Fee" rental program for Owners and Guests to help reduce the risk of third-party fraud. Soon, we'll be adding a place for renters seeking to rent their units.

Your board is working to provide everyone with a one-stop shopping approach where you can find everything you need in one place. The Marco Island Review is just a click of a button, and you'll have the latest guide to everything you could ask for – such as restaurants and reviews, excursions, shopping, a calendar of events, coupons, car services, phone numbers, and more.

When you're home and thinking of Charter Club, click on the beach cam and view the beach from our rooftop. Or pay your maintenance fees from our website. When you're planning your trip, check out the weather and activities for when you arrive. Looking for the newsletter? It will also be posted on the website.

Flex forms, rentals and swap lists are on the website too! Comment forms are also online, and we welcome you to send in our feedback. It's important to know what you like as well as your ideas and concerns.

Please check out the website and bookmark our page. Your home away from home is now just one click away.

Your management and board of directors hope you enjoy the new Charter Club website.

Charterclubofmarcoisland.com - Your Owner password: CCOWNER

Lyman Wood, Board President



From the Sales Corner

We've seen a lot of changes here on Marco Island over the past 20 years, however, the one thing constant is the love for your resort. I hear people saying all the time that they love coming to Marco Island, but the best place to stay is right here.

The proof is in the numbers as there isn't much left to purchase, as families continue their legacy vacations year after year. Currently, I only have three fixed weeks for the entire year listed. Wow, I can remember when we had a whole page of fixed weeks for each month during the winter and even September had plenty of fixed weeks.

Last year was awesome to have hit over one million dollars in sales volume, and this year is even stronger with over one million dollars in sales before August!

We're achieving record-breaking sales prices, which means greater net to the Owners. If you have any thoughts of selling your week (s), please give me a call or send a quick email so we can discuss what you may want to net from selling your week. We also

have a large wish list of clients waiting to purchase fixed weeks at any time of the year.

The flex time inventory is lower than ever before in my history, as all the association owned- weeks have been sold. These prices are slowly starting to come up and the time on the market is steadily decreasing.

Instead of renting out your week (s), why not give me the opportunity to get your unit (s) or week (s) sold? I really appreciate the opportunity to be your real estate agent. I look forward to your call.



Jeanne Shook
Resales Agent
239-642-1210
Jeanne.Shook@hgv.com

New Board of Director's Owner Website

Charter Club's board of directors has formed a new website for our resorts Owners and the public. Its purpose is to provide direct communications from your board of directors. The new website offers rentals from Charter Club Owners through our "No Fee" rental program as well as daily weather reports, and a live beach camera to catch the beach events during the day and beautiful sunsets in the evenings. Be sure to check out the website at no charge, items of interest and a live beach cam to catch the sailboats and beach during the day and beautiful sunsets in the evenings. Be sure to check out the website at charterclubofmarcoisland.com.



Open Board Position

The Charter Club board of directors now has an open position and is requesting Owners who have a strong background in construction and facilities management to apply. The board is interested in speaking with Owners who'll have sufficient time participating in all board activities. These qualifications are preferred as the board wishes to have a member to benefit when facility issues arise. However, all Owners are encouraged to apply for the position regardless of skillset. This position is to be appointed by the board of directors. If interested in applying Owners should send a brief one-page summary to General Manager Joan Paquette at Joan.Paquette@hgv.com by November 9, 2022.

A Board Member Retires

Longtime Board of Director Jim MacArthur announced his resignation at a recent board meeting.

MacArthur has served on the board for 27 years and held many positions from vice president to director. MacArthur enjoyed being part of the board and Charter Club, but he felt it was time to retire. Let's extend a big "thank you and best wishes" to Jim MacArthur for his many years of serving on the board.

Budget Meeting: November 15-16, 2022

Your board is scheduled to meet November 15 - 16, 2022. The primary purpose of the meeting is to adopt the budget and establish maintenance fees for 2023. The proposed budget will be available at club.hiltongrandvacations.com/ two weeks prior to the budget meeting. A copy of the final board-approved budget will be mailed with your 2023 maintenance fees.

Maintenance Fees

As a friendly reminder, your annual maintenance fees will be mailed in mid-to-late November and are due January 1, 2023. We'd like to send an early thank you to all Owners for timely payment of these fees.



Manager's Update

- Fall maintenance weeks are well underway as our maintenance and housekeeping teams are working hard to make repairs and deep clean the units, including cleaning all carpets, tile, furniture, and drapery.
- Balcony furniture has been delivered. A special thank you goes out to the team who worked with our Owners to unpackage and install the new furniture.
- Landscape lighting has been installed along Collier Boulevard and the pool area, which enhances the lush landscaping. Included in the upgrade are timers with built-in photo sensors, new bollards by the pool, spotlights and spread lights, all in aged brass. Many of our Owners, Guests and vendors have given positive feedback on these enhancements!
- Unit #1008 has the new flooring installed and we're eager for the board and Owners to see it.

Welcome Tom, Jean, and Gram

Please welcome Tom Donahue to our maintenance department. Tom and his wife moved to Florida one year ago and worked at the YMCA before joining us here at Charter Club. He has extensive knowledge and will be a wonderful asset to the department.

Gram Steward joined our recreation department in August and is doing a great job. He just graduated from high school, and in his spare time he loves to surf. The beach is perfect spot for Gram!

Jean Joseph joined the housekeeping department in July and has been a tremendous help, not only with housekeeping, but also helped in maintenance during our fall weeks. Jean is originally from



Haiti and has been in South Florida for eight years.

Farewell to Natalie



Even though Natalie has been with us for a short while, she will be missed by the entire team. Natalie's husband, Morgan, has accepted a position and now training with the Diplomatic Security Service in Washington D.C. This is just a temporary position until he moves on to other areas of service, and Natalie and Morgan hope to be stationed overseas soon. Natalie says "she enjoyed her job with Charter Club and hopes that when they're settled, she will work with Hilton Grand Vacations again. Goodbye Natalie - the whole team wishes you the best!"

Flex Forms

Inserted with this newsletter is a reservation form for flex Owners. To confirm your reservation, please complete the form and send it to The Charter Club by fax, regular mail or email.

Fax (239) 394-4327

Mail: 700 S. Collier Blvd., Marco Island FL 34145

Email: thecharterclub@hgv.com

Please retain the proof of fax, mail or email for future reference. Your \$20 flex reservation fee for 2024 has been included on your 2023 maintenance fee billing. All flex reservations received by December 31, 2022, will be grouped together, with reservations being selected at random from this group to ensure fairness for all Owners. All flex reservations received after January 1, 2023, will be processed on a first-come, first-served basis.